

FIVE TOWN CABLE ADVISORY COMMITTEE
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

PUBLIC NOTICE

**The Five Town Cable Advisory Committee will hold its
Regular Quarterly Meeting
Tuesday, June 12th, 2018, 6:30pm
Town Hall, 6 Walker Street, Lenox MA**

Agenda

6:30 PM – Call to Order

Reading and approval of minutes of meeting March 20th, 2018

CTSB Report

- Update on upgrade of TWC/CTSB origination sites
- Fiber upgrades
- CTSB Annual Meeting
- For discussion: Members, volunteers and donations needed

Spectrum Report

Breach of License Agreement – Encryption cost ramifications to subscribers

Transition to encrypted service:

- CTSB not available in starter/basic tier per agreement (channels 1301, 1302 & 1303)
- CTSB not available in the Guide
- Subscriber complaints:
 - Inconsistent information from Customer Service Representatives
 - Loss of WCVB:
 - News from Massachusetts State Government
 - Double charges for Guide
- Unanticipated problems and complaints
- High School Sports in the Berkshires not covered by Spectrum News
- News from Berkshires/Massachusetts not covered by Spectrum News
- Single channel line-up for all of Berkshire County
- Spectrum's communications need to improve: Channel line-up changes

“Peg Fee” pass through funds accounting – year-to-date

Response to questions/issues raised at March meeting

Subscriber questionnaire 2019

Subscriber questionnaire 2017 results

Citizen Speak

Old Business

New business

Other Business

Lenox DTC Meeting

DTC rate hearing

AG's Office activities

Set next meeting date and time, September 11th, 2018, 6:30 PM, in Lee

Adjourn