

FIVE TOWN CABLE ADVISORY COMMITTEE
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

PUBLIC NOTICE

**The Five Town Cable Advisory Committee will hold its
Regular Quarterly Meeting preceded by an Executive Session
Tuesday, December 12th, 2017
Town Hall, 334 Main Street, Great Barrington**

Agenda

Call to Order

6:00 PM - EXECUTIVE SESSION

6:30 PM – REGULAR QUARTERLY MEETING

Reading and approval of minutes of September 12, 2017

CTSB Report

- Update on upgrade of TWC/CTSB origination sites
- Fiber upgrades
- Fiber card replacements for obsolete analog cards supplied by Spectrum
- Fall Programming highlights
- Fall Festival of Shakespeare
- For discussion: Members, volunteers and donations needed

Spectrum Report

- Breach of License Agreement – Encryption cost ramifications to subscribers
- Transition to encrypted service
- CTSB not available in starter/basic (channels 16,17,18)
 - Availability of decryption equipment
 - Subscriber complaints: Channel availability
 - Clarification of costs for each decryption box now and planned for future
 - Unanticipated problems and complaints
- Spectrum's communications with the public needs to improve
- Installation issues in Great Barrington and Lenox
- Customer Service – Sheffield subscriber difficulties with Spectrum error compounded by harassment
- Discussions at last meeting awaiting responses
 - High School Football
 - Springfield Archdiocese programming
 - Single channel line-up for all of Berkshire County
 - WSHM not on Spectrum app
- "Peg Fee" pass through funds accounting – year-to-date
- Subscriber questionnaire results

Citizen Speak

Old Business

New business

Other Business

- Berkshire broadband expansion

Set next meeting date and time, March 13th, 2018, 6:30 PM, in Sheffield

Adjourn