

FIVE TOWN CABLE ADVISORY COMMITTEE
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

PUBLIC NOTICE

**The Five Town Cable Advisory Committee will hold its
Regular Quarterly Meeting
March 12, 2019, 6:30pm
Town Hall, 334 Main Street, Great Barrington**

AGENDA

6:30 PM – Call to Order

Reading and approval of minutes of meeting December 11th, 2018

CTSB Report

CTSB channel identification in guide still not reading CTSB
PSA schedule - Where and when as discussed in September *
For discussion - Members, volunteers and donations needed

Spectrum Report

Subscriber complaints -

- System maintenance poor in Lenox – Systemic intermittent freezing of TV, internet and wi-fi
- Price gouging – Second increase in 5 months
- Problems getting through on phone
- Inconsistent information from Customer Service Representatives

Status of WCVB and WWLP

CTSB not available in starter/basic tier per FCC rule, yet channels 16, 17 & 18 still empty

CTSB still not listed in the Guide nor in the Spectrum channel line-up

On-going lack of local coverage on Spectrum's own news channels

- No news from Massachusetts State Government covered on Spectrum's own channels
- Little to no news from Berkshires covered on Spectrum's own channels line-up
- Single channel line-up for all of Berkshire County *

Charter/Spectrum earnings report

Spectrum's communications need to improve

- Billing increased from \$.19 to \$.33 without our consent
- Notice of 2/21 is not the 30 days required and includes an unfamiliar abbreviation

Response to questions/issues raised at December meeting *

Subscriber questionnaire 2019 *

Status of FCC proposed changes relating to Franchise Fees

Old Business

Status of New York State actions against Charter/Spectrum

New business

Other Business

Set next meeting date and time, June 11th, 2019, 6:30 PM, Sheffield

Adjourn

* No communication on this subject since December meeting.