#### FIVE TOWN CABLE ADVISORY COMMITTEE Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

## **PUBLIC NOTICE**

The Five Town Cable Advisory Committee will hold its Regular Quarterly Meeting September 10th, 2019, 6:30pm Town Hall, 6 Walker Street, Lenox

# AGENDA

### 6:30 PM – Call to Order Reading and approval of minutes of meeting June 11th, 2019

### **CTSB** Report

CTSB channel identification in guide still not reading CTSB PSA schedule - Where and when as discussed in September \* For discussion - Members, volunteers and donations needed

### **Spectrum Report**

Subscriber complaints -

• Billing changes – payment window – customer service information inconsistent Status of WCVB and WWLP – WWLP programming at no charge to Spectrum – not in HD CTSB not available in starter/basic tier per FCC rule, channels 16, 17 & 18

CTSB still not listed in the Guide

Spectrum channel line-up not coming up

On-going lack of local coverage on Spectrum's own news channels

- No news from Massachusetts State Government covered on Spectrum's own channels
- Little to no news from Berkshires covered on Spectrum's own channels

Spectrum's communications still lacking in veracity

Responses to questions/issues raised at March and June Meetings Subscriber questionnaire 2019 \*

FCC proposed changes relating to Franchise Fees to be enacted – Resolution & Letter to the Massachusetts Attorney General

#### **Old Business**

New Business

**Other Business** 

Set next meeting date and time, December 10<sup>th</sup>, 2019, 6:30 PM, Lee Adjourn

\* No communication on this subject since March meeting.