

**FIVE TOWN CABLE ADVISORY COMMITTEE**  
**Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge**

**PUBLIC NOTICE**

**The Five Town Cable Advisory Committee will hold its  
Regular Quarterly Meeting  
December 10th, 2019, 6:30pm  
*CTSB, 40 Limestone Road, Lee***

**AGENDA**

**6:30 PM – Call to Order**

**Reading and approval of minutes of meeting September 10th, 2019**

**Walking Tour of CTSB facility**

**CTSB Report**

CTSB not available in starter/basic tier per FCC rule, channels 16, 17 & 18 \*

CTSB channel identification in guide **continues not to be available. It has not been since the transition to required converter boxes** \*

PSA schedule - Not discussed in September - information requested not provided in written Spectrum report \*

Fall Festival of Shakespeare

For discussion - Members, volunteers and donations and creative solutions needed

Retirement for Station Manager

**Spectrum Report**

Spectrum not represented at September CAC meeting - breach of agreement Section 7.4 (b) of the License agreements

Announced rate increase

Subscriber complaints -

- Billing date changes/payment window – customer service information inconsistent. \*

Status of WCVB and – WWLP programming offered at no charge to Spectrum – WSHM (Channel 3) not in HD

On-going lack of local coverage on Spectrum's own news channels \*

- Insulting TV Spots for Spectrum indicating, "...we cover your neighborhood."
- No news from Massachusetts State Government covered on Spectrum's own channels continues
- Little to no news from Berkshires covered on Spectrum's own channels

Communication with CAC lacking – answers requested within 30 days not forthcoming \*

Responses to questions/issues raised at March and June Meetings \*

Subscriber questionnaire 2019 \*

Letter to the Massachusetts Attorney General/ DTC

**Old Business**

**New business**

**Other Business**

**Set next meeting date and time, March 10<sup>th</sup>, 2020, 6:30 PM, in Stockbridge**

**Adjourn**

\* No communication on this subject since last meeting.