

**The Five Town Cable Advisory Committee will hold its  
Regular Quarterly Meeting  
September 8th, 2020, 6:30pm On Zoom**

**Email a request for a link to the meeting to:**

**[LZMiller-5TownCAC@roadrunner.com](mailto:LZMiller-5TownCAC@roadrunner.com) by 3:00 PM 9/8**

**AGENDA**

**6:30 PM – Call to Order**

**Reading of minutes of meeting March 10th, 2020**

**Spectrum Report**

Rate increase

Status of Lee Office

Subscriber complaints

- Choice package not available in Lenox?
- Billing date changes/payment window – customer service information inconsistent.
- WSHM (Channel 3) not in HD.
- Birchwood Village in Lenox – persistent exposed cable wiring.
- Unserved/Underserved areas in Sheffield.

Status of WCVB and – WWLP programming offered at no charge to Spectrum \*

Lack of Berkshire coverage on Spectrum showing some improvement:

- Addition of Spectrum Channel 1, 24 hr. all news format, to channel line-up, in a loop.
- More Berkshire Advertisers appearing on basic channels and more.

Communication with CAC lacking – answers requested within 30 days not forthcoming. \*

Responses to questions and issues raised at March meeting. \*

Discussion in preparation for 2023 license renewal.

**CTSB Report**

CTSB not available in starter/basic tier per FCC rule, channels 16, 17 & 18. \*

CTSB channels in guide listed as “Community Access”, “Educational Access”, “Government Access”, not CTSB. \*

PSA schedule - information requested still not provided. \*

Members, volunteers, donations and creative ideas welcomed.

**Old Business**

**New Business**

**Other Business and Citizen Speak**

**Set next meeting date and time, December 8<sup>th</sup>, 2020, 6:30 PM, in Sheffield, if allowed.**

**Adjourn**

\* No communication on this subject since last meeting.