Via Email Only

Jonathan Goldberg, Chief Legal Counsel Department of Public Utilities One South Station Boston, MA 02110

March 26, 2021

RE: Letter of March 10, 2021

Dear Attorney Goldberg:

Thank you for your letter of March 10, 2021, regarding progress on manganese removal program. We have been working closely with our engineers, Lenard Engineering evaluating various options for manganese removal and their findings are summarized in the feasibility study accompanying this letter.

We have also submitted a copy of this report to the Massachusetts Department of Environmental Protection this date for their review.

Thank you for the information regarding the Water Main Replacement Adjustment Mechanism. This information will be helpful in our future planning.

Please contact us if you should require further information.

Sincerely,

James J. Mercer

Treasurer

Enclosure

Cc: via e-mail

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