

**FIVE TOWN CABLE ADVISORY COMMITTEE**  
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

**PUBLIC NOTICE**

**The Five Town Cable Advisory Committee will hold its  
Regular Quarterly Meeting  
Tuesday, December 19<sup>th</sup>, 2017  
Town Hall, 334 Main Street, Great Barrington**

**Agenda**

**Call to Order**

**6:00 PM - EXECUTIVE SESSION**

**6:30 PM – REGULAR QUARTERLY MEETING**

**Reading and approval of minutes of September 12, 2017**

**CTSB Report**

- Update on upgrade of TWC/CTSB origination sites
- Fiber upgrades
- Fiber card replacements for obsolete analog cards supplied by Spectrum
- Fall Programming highlights
- Fall Festival of Shakespeare
- For discussion: Members, volunteers and donations needed

**Spectrum Report**

Breach of License Agreement – Encryption cost ramifications to subscribers

Transition to encrypted service:

- CTSB not available in starter/basic (channels 16,17,18)
- Availability of decryption equipment
- Subscriber complaints:
  - Inconsistent information from Customer Service Representatives
  - Channel availability
- Clarification of costs for each decryption box now and planned for future
- Unanticipated problems and complaints

Spectrum's communications with the public needs to improve

Installation issues in Great Barrington and Lenox

Discussions at last meeting awaiting responses:

- High School Football
- Springfield Archdiocese programming
- Single channel line-up for all of Berkshire County
- WSHM not on Spectrum app

"Peg Fee" pass through funds accounting – year-to-date

Subscriber questionnaire results

**Citizen Speak**

**Old Business**

**New business**

**Other Business**

- Berkshire broadband expansion

**Set next meeting date and time, March 13<sup>th</sup>, 2018, 6:30 PM, in Sheffield**

**Adjourn**