

**FIVE TOWN CABLE ADVISORY COMMITTEE**  
**Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge**

**PUBLIC NOTICE**

**The Five Town Cable Advisory Committee will hold its  
Regular Quarterly Meeting  
December 11th, 2018, 6:30pm  
Lee Town Hall, 32 Main Street, Lee, MA**

**AGENDA**

**6:30 PM – Call to Order**

**Reading and approval of minutes of meeting September 11<sup>th</sup>, 2018**

**CTSB Report**

Update on upgrade of Spectrum/CTSB origination site fiber upgrades  
Fall Festival of Shakespeare  
CTSB identification in guide and channel info showing PEG, not CTSB  
Response to September question on why the change to channels 1301-3 nationally  
PSA schedule - Where and when as discussed in September  
For discussion - Members, volunteers and donations needed

**Spectrum Report**

Rate increase  
CTSB not available in starter/basic tier per FCC rule yet channels 16,17 & 18 still empty  
CTSB still not listed in the Guide nor in the Spectrum channel line-up  
On-going lack of local coverage on Spectrum's own news channels

- No news from Massachusetts State Government covered on Spectrum's own channels
- Little to no news from Berkshires covered on Spectrum's own channels line-up
- Single channel line-up for all of Berkshire County

Little to no live coverage of 2018 state and local debates and elections  
Charter/Spectrum earnings report  
Spectrum's communications need to improve

- Billing increased from \$.19 to \$.33 without our consent

System maintenance cut  
Subscriber complaints -

- Software updates to DVR boxes and whole system
- Price gouging – double billing
- Problems getting through on phone
- Inconsistent information from Customer Service Representatives

Response to questions/issues raised at June meeting  
Subscriber questionnaire 2019  
FCC proposed changes relating to Franchise Fees

**Old Business**

New York State actions against Charter/Spectrum

**New business**

CAC expansion

**Other Business**

**Set next meeting date and time, March 12, 2019, 6:30 PM, in Great Barrington**

**Adjourn**