FIVE TOWN CABLE ADVISORY COMMITTEE
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

PUBLIC NOTICE
The Five Town Cable Advisory Committee will hold its
Regular Quarterly Meeting preceded by an Executive Session
Tuesday, December 12th, 2017
Town Hall, 334 Main Street, Great Barrington

Agenda

Call to Order
6:00 PM - EXECUTIVE SESSION
6:30 PM – REGULAR QUARTERLY MEETING

Reading and approval of minutes of September 12, 2017

CTSB Report
- Update on upgrade of TWC/CTSB origination sites
- Fiber upgrades
- Fiber card replacements for obsolete analog cards supplied by Spectrum
- Fall Programming highlights
- Fall Festival of Shakespeare
- For discussion: Members, volunteers and donations needed

Spectrum Report
- Breach of License Agreement – Encryption cost ramifications to subscribers
- Transition to encrypted service
- CTSB not available in starter/basic (channels 16,17,18)
  - Availability of decryption equipment
  - Subscriber complaints: Channel availability
  - Clarification of costs for each decryption box now and planned for future
  - Unanticipated problems and complaints
- Spectrum’s communications with the public needs to improve
- Installation issues in Great Barrington and Lenox
- Customer Service – Sheffield subscriber difficulties with Spectrum error compounded by harassment
- Discussions at last meeting awaiting responses
  - High School Football
  - Springfield Archdiocese programming
  - Single channel line-up for all of Berkshire County
  - WSHM not on Spectrum app
- "Peg Fee" pass through funds accounting – year-to-date
- Subscriber questionnaire results

Citizen Speak

Old Business

New business

Other Business
- Berkshire broadband expansion

Set next meeting date and time, March 13th, 2018, 6:30 PM, in Sheffield

Adjourn