The Wastewater Department has been experiencing multiple plug-ups at their pumping stations due to rags, such as clothing, diapers, mop heads and the "Handi-Wipes towels" sold in stores. These products are not biodegradable. When flushed into the sewer system, the towels DO NOT BREAK DOWN resulting in pump failure at the pumping stations.

The department has been dismantling pumps daily for the reason of removing the above items causing the pumps to fail. These results in hours of maintenance, parts and overtime which results in increased costs of the operations.

Please place materials such as rags, clothing and disposable towels in the garbage receptacle and dispose of properly.

Your help and cooperation in this matter is appreciated.

Feel free to call the Wastewater Department at 413-528-0650

Thank you,

Tim Drumm
Wastewater Superintendent